Tatra Banka Team Extension – Test Manager

Summary

Our well-established client Tatra Banka needed an experienced test manager to optimize the test process and lead the overall effort of test team to pass UAT successfully and on time.

Project length: 2 months

Technology to test: Q2C procurement system

Used tools: MS Excell, Jira

Keywords: test management, optimization, UAT, reporting, user access

Solution

The candidate

Tatra Banka needed to add an experienced test manager to drive the UAT phase of internal project. Ability to cope with stress, time pressure and focus on delivery were the key skills required. SANAE presented suitable candidate.

Working on the project

Analytical phase:

After thorough analysis of test documentation and estimate workload test manager established new process to comply with UAT deadlines. Daily status meetings were scheduled to ensure the tests are run smoothly and according to estimates.

Test progress was communicated to various stakeholders including development team and project manager. In cooperation with business users, test manager set the defect priority matrix to ensure the business critical functionality is delivered with lowest possible failure rate.

Test manager also helped to establish sustainable user management process. Based on particular departments' real needs, roles and permissions were grouped to reflect business users.

Benefits

Tatra Banka benefited from the cooperation with SANAE by acquiring a skilled professional with a lot of experience together with managerial skills that contributed greatly to success of the project. As usual, another great benefit for the client is flexibility of resource – work upon monthly requests, making the tester available just for the time of the project need.