

Tempest Team Extension

Summary

Tempest requirement was to extend their testing team allocated on one of their projects in telecommunication sector. They requested experienced test consultant with system integration and acceptance testing background. SANAE provided the resource from its' internal headcount.

Project length: 2 years 5 months

Technology to test: web based CRM application with subsequent back end processes, working on various platforms and browsers (IE, FF, Ch, iOS, Android), legacy system migration

Used tools: JIRA, Confluence, TestRail, DbVisualiser

Keywords: telecommunications, SIT, UAT, front-end, back-end, multiple platform testing

Solution

Introducing the candidate

SANAE swiftly responded to Tempest needs by providing several suitable candidates from its' internal headcount. Client selected a candidate and agreed on one-year contract with re-allocation option.

Working on the project

Throughout the allocation duration, our consultant was part of the testing team consisting of both internal and external testers. He worked autonomously on selected change requests within multiple CRM tool releases. His responsibility was to cover completely the testing phase of assigned system functionality. At first, firm cooperation with sales and marketing department was needed to comply with the change owner mindset and ideas. After that, series of meetings were held with system analysts, designers and developers to set the appropriate testing approach. Next phase consisted mainly of test execution and reporting. In the final phase of the release, our consultant provided support and knowledge base for UAT business testers.

The main challenges overcome where – GDPR introduction and transferring of MNP functionality from legacy systems to new CRM tool

In addition to this, our consultant assisted with cutover preparation and execution, providing testing support and data verification in PROD on multiple occasions.

Benefits

Tempest benefits from cooperation with SANAE on long-term basis gaining individual and professional approach, access to highly qualified and experienced professionals with warranty. The main benefit for Tempest was huge experience and flexibility of resource – work upon monthly requests, making the tester available just for the time of the project need.