

## Smurfit Kappa – test automation support

### Summary

Smurfit Kappa requested automation specialist to help with implementation of automated tests.

**Project length:** 1 month

**Technology to test:** ServiceNow

**Used tools:** Copado Robotic Testing, ServiceNow

**Keywords:** ServiceNow

### Solution

#### Introducing the candidate

SANAE responded to Smurfit Kappa needs by providing suitable candidate from its' internal headcount. Selected candidate has been assigned to the project in the agreed time.

#### Working on the project

At the project's start, SANAE consultant worked with the client to grasp their requirements and objectives. It was then decided that our team would create Automated test cases in the CRT (Copado Robotic Testing) tool. Essential Keywords were derived from these test cases to simplify future test creation. Throughout the test creation process, regular meetings with the client were established. These meetings served as a platform for the exchange of important information, particularly regarding various functions of CRT.

### Benefits

#### Efficient Test Creation:

We successfully developed dedicated test cases using the Copado robotic testing (CRT) tool, optimizing our testing process.

#### Client Satisfaction:

The client expressed satisfaction with the functionality of CRT, recognizing its effectiveness in meeting their needs.

#### Improved Communication:

Regular meetings with the client helped clarify any misunderstandings about CRT functionalities, ensuring everyone was on the same page and enhancing collaboration.